



2021/2022

ANNUAL REPORT

50 Years Strong!





United Way
Lower Mainland



Helping People, Changing Lives

50



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Fiscal Year 2021/2022



// *Through five decades and beyond...* //

Helping People, Changing Lives, Building Community.

This year we are proud to commemorate our 50th anniversary here at MCSS. We have grown and expanded since our humble beginnings in 1972. Our passion for helping people, changing lives, building community is the soul and key cornerstone of our organization. Passion and Vision is what keeps us going strong today as we celebrate this exciting milestone.

The values that Mission Community Services embodies continue to shine in our exemplary and dedicated client services. The heritage, tradition and values that have carried us through the past years, still underpin

all that we do. However, age is nothing in business without wisdom or the ability to evolve and transform, so we are also a forward-looking organisation.

*Mission Community Services Society is continuing to look forward as it reopens services, creates new programs and is expanding the facility footprint. Plans are coming together, and partnerships are strengthening and forming to make these dreams a reality. This future will be another exciting chapter in the future, beyond our golden 50th year. We hope that together we can continue to shape tomorrow's world through our vision of **"BRINGING HOPE TO ALL WHO COME THROUGH OUR DOORS."***



Leadership

Mission Community Services Society (MCSS) acknowledges that we live, work and play on the Traditional, Ancestral, Unceded and shared territories of the Stó:lō people, the Matsqui, Scowlitz, Kwantlen, and Leq'a:mel First Nations.

As MCSS celebrates the 50th year of Helping people, Changing lives, Building Community we move forward with a bold new vision of "Bringing hope to all who come through our doors".

Jane Goodall writes in The Book of Hope "Hope is often misunderstood. People tend to think that is simply passive wishful thinking.... This is indeed the opposite of real hope, which requires action and engagement."

Often when we think of Mission Community Services Society, we think of the one or two areas that have touched our lives, either through our own participation as a client, volunteer, staff member or through a loved one that has used the services.

What we sometimes miss is that MCSS offers over 25 programs in 5 main areas:

Seniors: Assistance with everyday tasks, Meals on Wheels, fitness, and activity programs for seniors.

Housing: Emergency, short-term, and long-term housing for those in need.

Family and Youth: Counselling, mediation, skills building, housing, and support services for families & youth.



Settlement New to Canada: Cultural, community and family assistance for families new to Canada and settling in Mission..

Community Programs: Christmas Bureau, Food Centre, MY House & Community Funded Programs.

As you look through this Report, I encourage you to check out the statistics of what we have accomplished this past year and look for the ones that surprise you.

Here is a brief list:

Seniors: 1779 Meals were delivered to Seniors, 1500 phone check-ins were made and 454 individuals had Tax returns completed.

Family Services: Family Place Programing had 1,049 adults and 1,427 children attending.

The Family Development response program & Youth Services offered more that 3,878 direct service hours to referred clients.

Reopened the toy lending library, with additional resources and lent out approx. 253 toy and theme boxes.



Housing: \$97,508.80 was spent on Rental Supplements. Housing referrals increased by 283%.

Settlement New to Canada: Over 65 new adult and student clients. Ran Spring, Summer, and Winter camps for newcomer youth.

Community Engagement: The Food Centre assisted 475 people each month, The Christmas Bureau over 675 children received toys, and 550 families and seniors received Christmas hampers.

In Summary: Mission Community Services Society is a large, complex organization that has been contributing to the well being of our community for 50 years by – Helping People, Changing Lives, Building Community.

Roger Dowker

Board Chair

Mission Community Services Society

BOARD OF DIRECTORS

BOARD CHAIR

Roger Dowker

VICE CHAIR

Stephen Pomeroy

TREASURER

Sonia Sharma-Dherari

DIRECTOR

Sharon Crawford

Jennifer Green

Satti Grewal

Allison Jack

Mindi Mahil

Sabastien Onyemaobi

Message from the Executive Director

June 2022

It's hard to believe that we've come out of yet another Pandemic year and all that meant to the world, this community and our organization.

I cannot say enough about how our staff and volunteers stepped up to take on the challenges over the last year, which included not only the ongoing Pandemic, but fire, floods and major supply chain issues. Without their continued dedication we would not have been able to serve the vulnerable in our community with the focus on bringing hope to all who come through our doors.

One of our biggest challenges this past year has been the Overdose crisis, of pandemic proportions. According to the B.C. Coroners Service report released in February 2022 - 2,224 people died from suspected illicit drug overdose in 2021 (vs ~2380 due to COVID-19) — the highest-ever annual tally and a 26 per cent increase over the number of deaths in 2020. MCSS saw long time clients and residents pass away and our Housing, Outreach and Harm Reduction staff work diligently to ensure that we have the tools to assist wherever we can with Narcan kits and training, Overdose Prevention Sites, drug supply testing and more.

On a more positive note, thanks to various grants and generous donors, we added a Community Support program where we are able to support those in our community whose profiles don't necessarily fit the mandate of a specific government funded program. This

program allows us to offer short-term support services, crisis intervention and referrals to other community agencies, with a goal of helping to restore balance to an individual or family's daily functioning and minimize the potential for long-term trauma or distress. The hope is to continue to grow this program's staff to include more support workers and a part-time clinical counsellor.

Another highlight of this past year was the joy that we found in settling into our new 3rd Avenue building where the Early Years team was able to really make it feel like home and were delighted to welcome in-person programming when restrictions lifted, enabling them to do so. CCRR (Childcare Resource & Referral) also added self-paced workshops for their caregivers and a Loose Parts library was built to engage children and help develop creative and critical thinking skills by encouraging them to use their imagination and experiment with new ideas freely.

With a diversity of programs supporting individuals from babies to seniors, Mission Community Services, along with our generous funders, donors, and Board, continues to live our values of Helping People, Changing Lives and Building Community.

Michelle Puffer
Executive Director



Financial Report

Financial Highlights	2022	2021
Assets		
Cash and restricted cash	\$ 2,546,496	\$ 2,125,481
Other current assets	210,894	345,064
Capital assets, net of amortization	2,095,981	824,345
Other long-term assets	3,650	3,650
Total Assets	\$ 4,857,021	\$ 3,298,540
Liabilities & Deferred Contributions		
Payables and other accruals	\$ 549,618	\$ 590,958
Deferred contributions	1,556,961	1,081,461
Deferred capital contributions	258,056	233,173
Long term debt	901,132	-
	\$ 3,265,767	\$ 1,905,592
Net Assets		
Invested in capital	\$ 936,797	\$ 591,172
Internally restricted	284,480	296,662
Unrestricted	369,977	505,114
	\$ 1,591,254	\$ 1,392,948
Total Liabilities & Net Assets	\$ 4,857,021	\$ 3,298,540

Year Ending March 31	2022	2021
Revenue		
Provincial contracts and subsidies	\$5,502,685	\$4,994,303
Federal contracts and grants	309,008	257,308
Fund development	280,955	615,231
Other contracts and grants	92,859	51,177
Tenant rent contribution	222,745	216,289
Fees for services	46,008	42,525
Community gaming grants	66,000	69,300
Interest income	17,393	16,509
Deferred capital contributions realized	31,213	20,819
Total Revenue	6,568,866	6,283,461
Expenses		
Personnel and related costs	4,567,674	4,588,376
Facility costs including mortgage interest	708,950	471,837
Client support costs	427,420	438,383
Program support costs	410,142	351,908
Contracted services	103,318	80,362
Amortization of building and equipment	87,573	68,888
Staff development	19,353	28,138
Fund development	15,743	11,863
General administrative expenses	30,387	16,022
Total Expenses	6,370,560	6,055,777
Excess of revenue over expenses	\$ 198,306	\$ 227,684



CARF Accreditation of Mission Community Services Society

Mission Community Services Society was awarded a three-year accreditation through CARF (Commission on Accreditation of Rehabilitation Facilities) in Child and Youth Services.

This accreditation outcome represents a level of accreditation and shows the society's

substantial conformance to the standards established by CARF. An organization receiving a three-year accreditation has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its program and services are the highest quality, measurable and accountable.

Seniors

Mission Community Services Society offers a wide array of services to assist older adults living in our community with simple day-to-day tasks so they can continue to live independently on their own and stay connected to their communities. Mission Better at Home, Active Aging, and Social Prescription Programs are all funded by the United Way of the Lower Mainland and the Province of British Columbia.

OVER THIS YEAR

It has been encouraging to hear from our partners that we have been a strong support for our seniors over this difficult past year. Our seniors have been showing a great strength as they reengage with the programs. Being interactive and showing great interest as programs are opening, seniors will stabilize our community.

While we will acknowledge the challenges that have impacted our seniors over the past 27 months and the fact that it has definitely impacted people overall, the seniors in Mission are participating and receiving encouragement.

Programs are being renewed and we look forward to all the new ideas that blossom from these new days.



STATISTICS

1500

Phone Check-ins



394

Grocery Shop/Deliveries



1779

Meals on Wheels
Deliveries

34

Initial Contacts

103

Other Services



225

Transportation Services

GROCERY SHOPPING

Over this past year, many seniors have been receiving help with grocery shopping. It has been lovely to see the many senior volunteers assisting others within the community by physically helping get groceries and deliver them to another senior that is incapable of the outing. These deliveries often turn into a short visit that is also a welcome part of the grocery shopping experience for the volunteer and the recipient. We are looking forward to having more volunteers, so we can see these delivery visits increase over the next year.



TAX PROGRAM

454 Individuals have had their taxes completed this year by our Free Volunteer Tax Clinic.

Marilynne, D. volunteering with a client during the Community Tax Clinic, 2022.

"I am grateful for getting a chance to volunteer. It has been enjoyable and fulfilling to help in anyway that I could. I enjoyed the whole process and looked forward to each day that I volunteered."

– SFU Student Volunteer, 2022 Community Tax Clinic.

SOCIAL PRESCRIPTION

The Social Prescription program under the Better at Home program has been invaluable this year. According to the United Way, the Mission area (and our staff) have provided the most support in the Valley, helping seniors be cared for and connected to the community

Seniors receiving phone calls, visitation, accompaniment, support in government submissions and paperwork as well as connection to other community resources and people. Assisted living (CARES), Independence, Grocery shopping, cooking program (try new foods), gardening program, Peer group calling, Walks.

35
Individuals
each month

Housing

We provide quality service to our clients by:

- 24/7 staffing
- Case planning
- Referral services
- In-house life skills & social groups
- Daily hot meals
- Addiction Doctor in House
- Psychiatric support services from (Fraser Health)

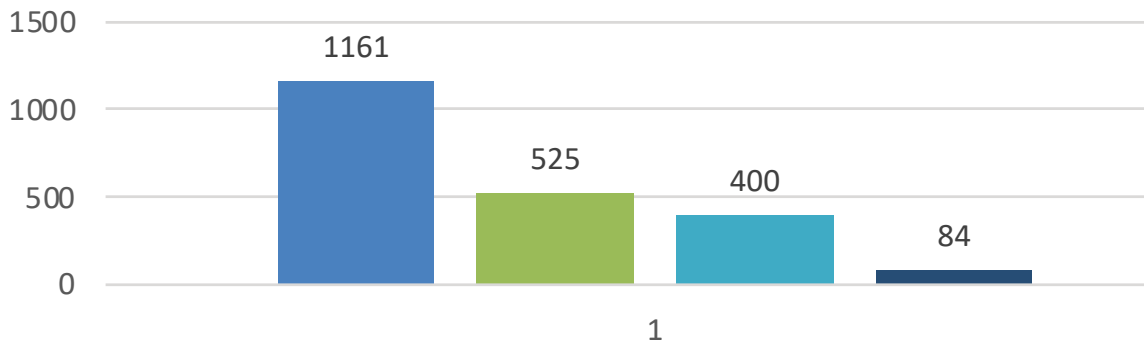
Organizations connected with:

- SARA for Women
- MRTC
- Mission Friendship Center
- Abbotsford Addictions Centre
- RCMP
- Mission Literacy in Motion
- BC Probation Office (Mission)
- Home Health Care Services
- Mission Mental Health and Substance Use Centre
- Fraser Valley University
- Practicum students (various institutions)
- Fraser House Society
- Ministry of Social Development & Social Innovation
- Mental Health Clubhouse
- Abbotsford Sai Centre
- Correctional Service Canada
- Fraser Health Authority
- ACT (Assertive Community Treatment)
- Mission City By laws
- COVID Response Team
- Mission rec-center
- BC Works
- Union Gospel Mission
- Community Living BC
- MY House
- Youth Unlimited
- Cyrus Center
- Kinghaven treatment centre
- Mission Hope Central
- Positive Living Fraser Valley Society
- iHeart (Integrated Homelessness Action Response Teams)
- Mission Memorial Hospital
- Abbotsford Regional Hospital



CAPACITY STATISTICS

OCCUPIED BEDS*



- Adults Shelter – 57 beds - served 1161 Adults
- Adults Supportive housing – 44 rooms - served 525 Adults
- Adults Temporary supportive Housing - 40 rooms - served 400 Adults
- Youth Shelter – 6 beds - served 84 youth

** An occupied bed is an available bed where there is a guest physically in the bed.*



OCCUPIED ISOLATION BEDS

6 Suites
286 - people served

By the end of the fiscal year, the housing programs have increased referrals by 283% with the increase of the bed capacity. From 10546 referrals to 37516 referrals.

Shelter support workers are the backbone of our housing programs and provide front line support with help from surrounding staff and resources.



SUCCESS HIGHLIGHTS

ADULT SHELTER

30-year-old - struggling with opioid addiction. Client was in the last trimester of pregnancy, overdosing regularly and had no pre-natal care as there was a distrust of doctors and social workers. Staff registered the client for FIR Square (Families in Recovery) at BC Women's Hospital where they were seen by the doctor and accepted into the program. Currently, the client is sober and in treatment with their child.

51-year-old - this client is an amputee diagnosed with brain cancer and was given 6 months to live. They resided with us at the hotel but after suffering a stroke we were unable to find home care to assist him with activities of daily living. Working with other agencies we were able to house them in Abbotsford where they will receive end-of-life care in their own home with dignity while maintaining independence.

YOUTH SHELTER

23-year-old - Over the last year, one of our clients has shown great improvement in terms of gaining full-time employment and dealing with their anger and aggressive behavior.

This client completed their court ordered training for anger management and now responds calmly when faced with difficult situations.

Currently, the client has enough savings from work to move into the housing market when their probation is complete. The client is also working on re-establishing visitation with their children.

SUPPORTIVE HOUSING

52-year-old - This client has severe mental health and addiction challenges. They have been in our programs for many years after their spouse was hospitalized and was unable to afford housing.

Due to COVID-19 this client lost their support system as daily hospital visits with spouse were stopped. Doctors were not doing in-person visits and the client stopped taking medication. Staff worked hard to rebuild this client's support system. The client has recently entered a long-term treatment program and will once again have contact with spouse who is housed nearby.

Outreach

HARM REDUCTION: SUPPLY DISTRIBUTION



81,257

Needles Distributed

88,919

Needles Safely Disposed Of

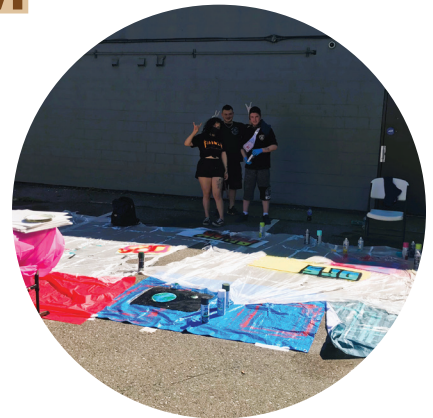


1606

Take Home Naloxone
Kits Distributed

HOMELESS PREVENTION PROGRAM/ HOMELESS OUTREACH PROGRAM

- 378 Checks were handed out to support low-income individuals with housing and homeless prevention in the last fiscal year
- \$97,508.80 spent in Rental Supplements
- 33 Community Engagements with folks on the street
- 6 Community clean ups with removing 3700 pounds of garbage
- 48 bags of garbage picked up by the Engaged Community Guide/Member Program
- Two Successful Mobile Covid-19 Vaccination Clinics complete with 18 total vaccinations



OUTREACH PROGRAM DEVELOPMENTS

- The harm reduction team worked with BEAP and other community members to clean the area around Rona. We provided harm reduction supplies for people who might be living outside in that area, as well as naloxone and sharps containers to safely dispose of needles found.
- The outreach team had a community cleanup in the Windebank Conservancy. We cleaned for about 2 hours and filled a dump truck with approximately 1700 lbs of garbage. We safely disposed of approximately 200 needles.
- Started a once monthly naloxone training session for all MCSS sites



SUCCESS HIGHLIGHT: OUTREACH / HARM REDUCTION

OUTREACH:

We received a referral from Fraser health (mental health) regarding a couple in a unique situation living in a remote area of Mission. They are a young couple hoping to start a new peaceful life in BC working on a farm. They were new to Canada with a history of substance dependence and homelessness. We connected them to our Settlement department, WorkBC (to work on resumes), Food Center, and Food Bank. We referred them to apply for a suite through our landlord contacts, and they were housed immediately. They are stable and independent, thanks to their new income. They are so thankful for the support they have received and are getting their immigration affairs in order.

OUTREACH:

After participating in the ECM program, a client that had experienced substance use issues and homelessness in her youth, found a sense of pride by giving back to her community. She is now looking forward to applying this experience to her work search/resume writing and is proud to give back and is moving forward in her life independently.

HARM REDUCTION:

After struggling with an opioid dependence, a member of our peer team, with the help of staff and support of other peers, was able to get into the methadone program. They stated that their illicit substance use has decreased since starting this program and it has kept them accountable by having daily doses.

HARM REDUCTION:

A client with a substance abuse issue had been missing support meetings. After discussing their avoidance, we pointed out barriers that were holding them back from attending meetings. Transportation and losing track of time were two main issues. To solve this, we provided them with bus tickets, to travel to and from meetings, and helped find a cell phone. On this phone, we set a recurring alarm 1 hour before meeting start times as a reminder to attend. This client is now attending meetings regularly and on time.

HARM REDUCTION:

One of our housed adult peers was receiving letters from their housing provider stating concerns and warnings about their suite. This peer stated they weren't in the wrong and would ignore the letters. This was a concern as ignoring warning letters could risk their housing. We sat down to discuss these letters and ways to deal with the landlord's concerns appropriately. Eviction was avoided and letters from the landlord have now stopped.

Property Maintenance

- 1,174 Tickets Completed
- Maintenance team expanded to include 3 staff members to maintain 7 locations
- Acquisition and repairs of 3rd Ave for Grand Opening
- Hotel - guest room door security upgraded with anti-break in security plates
- Main office – Upstairs office renovation & painting downstairs in the reception and elevator areas
- Supportive Housing – Fob door lock restoration, Hallway Painting, & basement renovation
- Shelter – New outside storage shed built



As the property manager, the largest obstacle to overcome was the tragic flooding in 2021. The housing manager, maintenance, and Supportive Housing staff worked tirelessly around the clock to remove as much water as possible. Multiple facilities were impacted, but Supportive Housing's basement required extensive renovation to repair the damage.

Total Project Hours:

391

Family Services

Family Services includes the Family Development Response Program, Youth Services, Community Support and Early Years programs. These serve a wide variety of individuals and families over the course of every year and are funded by multiple sources, including the Ministry of Children & Family Development (MCFD).

CAPC PROGRAMS

- In 2021-22 CAPC programs included Baby Steps, South Asian parenting, and Mother Goose.
- “Mother Goose” was offered 3 times during 2021-2022, each session was 10 weeks, 1 hour per week cohorts; in person; outside and indoors and virtually, “South Asian Parenting” 3 times, each session was 6 – 7 weeks at 3 hours per week; on-line and in-person so participants could pick up supplies. “BabySteps” was offered once a week at 2 hours per week for 46 weeks, in person (there was a pause in June)
- Emerging issues and challenges related to vulnerable families and children in our community were identified as a lack of housing, children’s speech development and social regulation, and family substance use.



CCRR

- CCRR was responsible for 244 childcare referrals, 60 community referrals
- Reopened the toy lending library, with additional resources and lent out approx. 253 toy and theme boxes.
- Developed a well-received Self-paced, monthly Workshop series, in addition to regular online and in person workshops. Mar 2022 set a record of 84 registrants for self-paced coursework.
- Developed the new Loose Parts lending Library for launch in Apr 2022.
- Developed and strengthened relationships among Agassiz, Seabird Island and Sts’Ails community and childcares
- Community connections included participation in the Story in the Park series, the Developmental Fair (Agassiz) and the Riot of Reading (Mission)

“It’s been a really great experience and one of the most helpful things for my son and daughter

- Client

CAPC PROGRAMS

- In September 2021, Family Place and CCRR opened the doors to their new, permanent location on 3rd avenue. Mask mandates and social distancing guidelines continued. Families were happy to have a “place” to come to. Programs continued to be offered on-line, outdoors, and in-person.
- 1,049 adults and 1,427 children attended Family Place Programing (a 56% and 63% increase from previous year). Unique Participants included 13 dads, 120 moms/grandmothers and 196 children.
- Family Place staff sent out 35 newsletters, received 3,743 emails and attended 36 online meetings.
- Family Place programing included NatureWorks, Family Place Connect, Easter Egg Scavenger hunt, Jump into Summer, Art in the Park, Kites, Bubble Extravaganza, Story Walk, Dino Stomp, Everyone needs a Rock, Elspeth Storytime, Splash Park, Halloween Howl, Holiday Breakfast with Friends, Truth and Reconciliation at Heritage Park.
- Family Place Online included: StoryWorks, Crafty Holidays, GardenWorks, Books 4 Bedtime, and ArtWorks
- Additional programs under the Family Place banner included: Nobody's Perfect, Play Works, BabySteps, South Asian Parenting, Mother Goose, and Dinner with Dad
- Partnerships included Mission Association for Community Living (MACL) “the Big Green Literacy Bus” (every Tues at 3rd ave), Janet Peters: Dental Hygienist, Family Smarts (Monika Thimer), Save-On Foods, and Mission Literacy in Motion.

FAMILY DEVELOPMENT RESPONSE PROGRAM (FDRP) AND YOUTH SERVICES (YS)

FDRP-YS contributed over 3,878 direct service hours to referred clients, and offered online support Groups including the New Directions men’s group, Balanced Parenting, Balanced Co-Parenting, Connect Parenting and Youth Life skills.

COMMUNITY SUPPORT

In Summer 2021, Family Services developed a Community Support program to increase the capacity and availability of short-term support and referrals to community-based clients. Since Aug 2021, approximately 50 individuals, referred from both in-agency, and self-referral have registered for support services.

“Made me realize a lot about myself and what I need in life to be a better, positive person and parent.”
- FDRP-YS Client

“When I first started New Directions, I was in a bad place at home. Through all the lessons and discussion with other members, I have been able to slow down my reactions and think before I react.”
- New Directions for Men Client

Settlement New to Canada:

This year our settlement team continued to find creative ways to meet and adapt services our newcomer clients. Sessions included online and in-person services or a combination of both. Many of the needs around our newcomer families continues to be dealing with Government systems, having access to additional English based resources & connections, and an increased need for mental health supports. Working in collaboration with our FDRP we were able to create a new “Community Support Worker” position to assist in a variety of challenges that have continued to build during the ripples of the pandemic.

We continued to run Spring, Summer and Winter camps for our newcomer youth. These camps allowed youth to create connections with other newcomer children and youth, improve their English, exercise, and develop different homework supports. These in person sessions were loved by both the youth and their families with a consistent demand and positive feedback for these sessions. One of the quotes from a parent shared: “He learned so many different skills being at camps from cooking, to all of the provinces and territories in Canada, how to use scissors and even learned some multiplication.”

MCSS continues to provide personal services for all our clients. We ensure that all surrounding needs for newcomers are addressed, so they can truly integrate successfully into Mission. We thank all of our community working collaboratively with all newcomers and through our LIP to ensure everyone has a voice and an opportunity. Staff work tirelessly to meet clients where they are and help families and children navigate the process of being a newcomer in Canada!



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada



Over 65

Newcomer Adult
& Student Clients

Over 175

Adult & Kids Sessions

3 Successful youth camps



Food Services

Our food services team has had considerable growth over the past year. We've seen a steady increase in the number of new clients each month. Quite a few of the new clients have never needed to access assistance before. Our team had their hands full navigating the increased demand, the continued supply chain issues, and increased prices, but were able to continue to adapt and deliver services to those in need!



// I know that [the client] used your services because they often talked about heading to the food centre on Monday and Fridays. They spoke of those so helpful and kind. They had mobility issues and they would take the list and deliver what they could back to their vehicle. When they found out they had Celiac disease and needed to go gluten free, staff set aside items that she knew they could eat. I just wanted to extend my thanks to you, to let you know she made a big difference in their life ~ that her kindness and caring was noticed. "She sure takes good care of me" is something they would say on our phone conversations. I live away but spoke to them on the phone regularly. Going to your food centre was always a big highlight of their week and I would hear of all the nutritious items they were sent. //

– Quote from family member of a client who passed away suddenly.

1,249.75

Food Centre
volunteer hours
(104/mth avg)



205

Camper Hampers
per month

475

People recieved
assistance each
month



225

Hampers
per month

3200

Meals a month
(kitchen)
(360 MOW meals)



Community Engagement

Thank you to all the donors, volunteers, and generous community members who contributed to this year's success and helped us fulfill our mission - Helping People, Changing Lives, Building Community. Here are highlights of the last year:

CHRISTMAS BUREAU



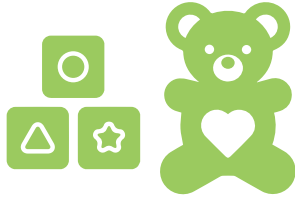
In another COVID year where even more folks were left in need of food, toiletries, and presents for the kids under the tree. The Christmas Bureau and community of Mission stepped up once again and, in 2021, we handed out almost 13% more gifts to children, 22% more hampers, and 28% more secret Santa gifts to seniors than in 2020. Our volunteer hours increased by 23%.

We are so thankful to those who were able to support us, whether with dollars, gifts, or their time. You have made a difference in the lives of so many children and families.

STATISTICS

Over 675

children received toys



800+

hours of volunteer service



Over 550

families and seniors received
Christmas Hampers



Raised \$150,000+

for the Mission Food Centre and Christmas Bureau



MCSS Early Years Programming and Family Services has a new, permanent home.

Our new building was purchased in June 2021 and is located at 33313 3rd Ave.

MCSS has been providing Early Years and Family programming to residents of Mission for more than 40 years. Thanks to the kindness of the estate of Patricia Hoydal whose generous bequeath gave the down payment on the building, MCSS was able to secure the building for its new permanent home.



Community Clean-up

A group of motivated volunteers and staff held 5 community clean-up events last year at the Fraser Valley Conservancy Windebank Creek Conservation Area and other nearby neighbourhoods. This group included our MCSS Outreach team, Engaged Community Members, and Adult & Youth Harm Reduction teams. During the clean-up, four dump trucks and three dumpsters full of garbage were removed.



The Amazing Race 2021

This was our first year running this event and although it was challenging with Covid restrictions, we still had a lot of fun. A special thank you to each of our sponsors and volunteers for making The Amazing Race Mission a success!

It was a great opportunity for our community to come together to get involved, build awareness, and give back. We look forward to our 2022 Amazing Race event.



Fundraising for Christmas Bureau By Adding A Splash *Water Dunking of Management*

In June Management participated in the classic dunk tank game to raise funds for the Christmas Bureau. The staff had a lot of fun by throwing the ball, and watching their managers get dunked! We raised \$500.

Volunteers

// Volunteerism is currency that appreciates //
- Volunteer Resources BC

VOLUNTEER APPRECIATION GATHERING

In April we welcomed our incredible volunteers to our Annual Appreciation gathering to recognize and show our appreciation for their time and efforts. Without the unifying force that is our volunteers, we wouldn't have some of the organization's services that the community rely on today.

// Thank you for inviting me to the Volunteer Appreciation Gathering. It was a wonderful event and I enjoyed meeting people before the meeting started. Thank you for honouring all of us, and for me personally, I am proud to volunteer for our great community.

- Volunteer //



95 Total
Volunteers



4940 Total
Volunteers Hours





MISSION COMMUNITY SERVICES

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MissionMCSS



MissionCommunityServices



MissionCommunityServices

“ Helping People, Changing Lives, Building Community. ”